

## ♦ REGISTRATION ♦

Ground Level, Trinity College Conference Center

WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
4:00 – 5:30 PM	8:30 – 10:30 AM 4:00 – 5:30 PM	8:30 – 10:30 AM 4:00 – 5:30 PM	9:30 – 10:30

## WEDNESDAY ♦ WELCOME

**WEDNESDAY  
EVENING**  
6:00 – 7:30

**Welcome Reception**  
In honor of ILA Past President Lyman (Manny) Steil  
For everyone registered for Listening Beyond Boundaries the 39<sup>th</sup> Annual ILA Convention  
Location: KC Peaches 27-29 Nassau Street Downstairs

## THURSDAY ♦ SESSIONS 1 - 4

	ROOM 3051	ROOM 3081	ROOM 3025	ROOM 3027
<b>SESSION 1</b> 30 minutes 8:00 – 8:30			<b>Listening to Self: Tai Chi</b> Master Charles Thackaberry Irish Tai Chi Chuan Association <i>S/O, M</i>	
<b>SESSION 2</b> 30 minutes 9:00 – 9:30	<b>Welcome: Exciting Things Are Awaiting You: how this ILA convention is different.</b>  Charles Veenstra Helen Ralston Jennie Grau			
<b>9:30 – 9:42 WALKING while LISTENING and TALKING (12 minutes)</b>				
<b>SESSION 3</b> 48 minutes 9:42-10.30	<b>Listening to Stories in Medicine: The Passion and The Peril</b>  Danielle Ofri Keynote <i>HC, N, Presentation</i>		<b>Stim-mig: A New Kind of Item For Assessing Listening In Primary School</b>  Ulrike Behrens <i>R, E, Presentation/Paper</i>	<b>Listening Beyond Emotional Boundaries</b>  Lyman (Manny) Steil <i>C/L, S/O Presentation</i>
<b>10:30 – 10:54 COFFEE BREAK (24 minutes) In honor of ILA Past President Judi Brownell</b>				
<b>SESSION 4</b> 36 minutes 10:54 – 11:30	<b>Talk the Way They Listen</b> Michael Z Murphy AND <b>The Moth Project: Make Me Want to Listen</b> Sandra Bodin-Lerner <i>E, TED-like Talk</i>	<b>The High Cost of Empathic Listening</b>  Roberta Ray  <i>C/L, S/O, R, Presentation/Paper</i>	<b>"Checking Fit": Assuring Caring for Another's Meaning</b>  Dick Halley Jerry Catt  <i>T, Presentation/Discussion</i>	<b>Listening Lounge:</b> Jetlagged? Rest, relax and listen just for fun!  <b>Authors Area:</b> Invite your favorite ILA author for a photo op or book signing
<b>11:30 – 11:36 WALKING while LISTENING and TALKING (6 minutes)</b>				

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**S/O** ♦ Listening to Self/Empathy for Others

**C/P** ♦ Civic/Public  
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**M** ♦ Movement

THURSDAY ♦ SESSIONS 5 – 7				
	ROOM 3051	ROOM 3081	ROOM 3025	ROOM 3027
<b>SESSION 5</b> 54 minutes 11:36 – 12:30	<b>Care Don't Carry: The Art of Responsible Listening</b> Elaine O'Mullane  HC, C/L, S/O <i>Presentation/Paper</i>	<b>Active Listening on Demand: In Search of the Professional Listening Competence of Dialogue Interpreters</b> Anu Viljanmaa AND <b>Professional Listening in a Consent-Objection Negotiation in Child Welfare Decision-Making</b> Tuula-Ritta Välikoski  B, HC, C/L, R, <i>Presentation/Paper</i>	<b>Fitzmaurice Voicework</b> Helena Walsh  S/O, A, <i>Workshop</i>	<b>A Qualitative Look at Metacognitive Listening Strategies: What Do Students Say They Do?</b> Laura Janusik Teri Varner  E, R, <i>Presentation/Paper</i>
<b>12:30 – 1:36 LUNCH (66 minutes) In honor of ILA Past President Sheila Bentley</b> Guest meal passes can be purchased when you register online				
<b>SESSION 6</b> 60 minutes 1:36 – 2:36	<b>Why and How Organizations Need to Listen: The Organizational Listening Project</b> Jim Macnamara Keynote  C/P, R, <i>Presentation/Paper</i>		<b>Talk is Cheap, But Listening is Free: Free Listening with Urban Confessional</b> Benjamin Mathes  C/P, A, <i>Workshop, Movement</i>	<b>Literacy Learning: Explicit Instruction of Listening Skills in Interactive Read-Alouds</b> Donna Fogelsong – Web Presenter Laura Janusik - Interviewer AND <b>The Great Ear: Research on Listening and Education 1982-2017</b> Juliana León Suárez – Web Presenter  E, <i>Webinar Interview and</i> E, R, <i>Webinar</i> <i>Presentation/Paper</i>
<b>2:36 – 2:48 SILENT WALKING – give it a try (12 minutes)</b>				
<b>SESSION 7</b> 36 minutes 2:48 – 3:24	<b>Listen Your Way to Project Success: How Project Management and Listening Skills Work Together to Deliver Project Results</b> Sasja Huijts  B, <i>Presentation</i>	<b>Supporting Adults in Listening to Children and Adolescents: The Eco-Developmental Listening Model</b> Cynthia Hazel  T, E, <i>Presentation</i>	<b>Listening Lounge: Jetlagged? Rest, relax and listen just for fun!</b> <b>Authors Area:</b> Invite your favorite ILA author for a photo op or book signing	<b>Tensions in Professional-Patient Relationships in The Context of Type 2 Diabetes Care</b> Maija Peltola Pekka Isotalus  HC, R, <i>Presentation/Paper</i>
<b>3:24 – 3:48 COFFEE BREAK (24 Minutes) In honor of ILA Past President Philip C. Tirpak</b>				

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THURSDAY ♦ SESSION 8 - EVENING				
	ROOM 3051	ROOM 3081	ROOM 3025	ROOM 3027
<b>SESSION 8</b> 72 minutes 3:48 – 5:00	<b>Drinking and Listening at Work: Refining Content Analysis of Listening Behaviors in Work Conversations Between Don and Roger Throughout The Mad Men Series</b> Sherry Wien AND <b>Listening Literature and Libations</b> Walking tour for those registered AND paid approximately 1.5 hours following presentations Margaret Fitch-Hauser Michael Z Murphy  <b>R, A,</b> <i>Presentation/Paper, Interview</i>	<b>Listening to Assess Literacy</b> Carol Christy AND <b>Detecting Threat: Listening Beyond the Boundaries of Perceived Safety</b> Deb Leiter AND <b>Beyond the Cognitive Dimension: Listening Through a Genre-Based Approach Using Narrative Texts</b> Graciela Arizmendi Gonzalez  <b>E, C/L, N, R,</b> <i>Presentation/Paper</i>	<b>Walking-With, While Listening- To: Toward A Performative Perspective on Listening</b> Luis Sotelo Castro  <b>A, S/O, Workshop,</b> <i>Movement</i>	<b>Listening For And Against From Perspectives of a Listening Practitioner and a Listening Researcher</b> Corine Jansen Avraham (Avi) Kluger  <b>C/L, R, Interview</b>
<b>Evening</b> 5:30 – 6:30	<b>Listening to Music: musical entertainment in honor of ILA Past President Wayne Bond</b> <b>Nóirín Ní Riain will perform with her sons Owen and Mícheál Ó Súilleabháin</b> <a href="https://www.owenandmoley.com/">https://www.owenandmoley.com/</a> Location TBA Free to ILA Convention attendees/delegates and their guests			

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FRIDAY ♦ SESSIONS 9 - 12				
	ROOM 3051	ROOM 3081	ROOM 3025	ROOM 3027
<b>SESSION 9</b> 90 minutes 8:00 – 9:30		<b>8-8.30 Business Meeting</b> Charles Veenstra  <b>8.30-9.30 Board Meets</b> Lower Concourse Charles Veenstra	<b>Listening to Self: Tai Chi</b>  Master Charles Thackaberry Irish Tai Chi Chuan Association  <i>S/O, Movement</i>	
9:30 – 9:36 WALKING, while TALKING and LISTENING (6 minutes)				
<b>SESSION 10</b> 72 minutes 9:36 – 10:48	<b>Bouncing Over Boundaries: A Workshop to Become a Better Listener</b>  Kathy O'Brien  <i>B, Workshop</i>	<b>Ontological Listening in Different Spaces</b>  Francine Hultgren Linda Diaconis Barbara Fowler Roxanne Morgan  <i>HC, C/L, S, Panel</i>	<b>Engaging in Difficult Conversations: A Mindful Approach to a Discipline of Empathic Listening in Restorative Practice</b>  Julie Lynch  <i>S/O, E, C/L Workshop</i>	<b>Lies, Memes, and Scurrilous Rumors: How Can We Listen in a Post-Truth Age?</b>  John Backman  <i>C/L, C/P, S, Workshop</i>
10:48 – 11:12 COFFEE BREAK (24 minutes) In honor of ILA Past President Dick Halley				
<b>SESSION 11</b> 36 minutes 11:12 – 11:48	<b>Preparing for an Emotionally Difficult Listening Event</b> Dick Halley AND <b>The Layers of Listening</b> Laura Hargraves  <i>E, C/L, TED-like talk</i>	<b>Metacognitive Listening Instruction: Crossing Motivation and Proficiency Boundaries with a Metacognitive Pedagogical Sequence</b>  Mary Lahman Laura Janusik Tim McKenna-Buchanan  <i>R, E, Presentation/Paper</i>	<b>Gang Violence Intervention and Listening: Lessons Learned: Establishing a Listening Training Curriculum at Natividad Medical Center, Salinas, California</b>  Owen Ó Súilleabháin  <i>HC, C/L, S, Presentation</i>	<b>Championing a Listening First Movement</b>  Pearce Godwin  <i>HC, C/L, S, Presentation, TED-like talk</i>
11:48 – 1:00 LUNCH (72 minutes) In honor of ILA Past President Melissa Beall Guest meal passes can be purchased when you register online				
<b>SESSION 12</b> 72 minutes 1:00-2:12	<b>The Business Case for Listening</b>  Dana Dupuis Graham Bodie  <i>HC, C/L, S, Presentation</i>	<b>Listening Beyond Paraphrasing</b>  Avraham (Avi) Kluger Raquel Ark  <i>B, C/P, HC, R, S/O, Workshop</i>	<b>Listening Beyond the Boundaries of the Mundane: Theosony - Listening with the Ear of the Heart (St. Benedict 5<sup>th</sup> Century)</b>  Nóirín Ní Riain  <i>A, S, T, Performance, Discussion</i>	<b>Helping People Listen Through Journalism: Introducing the Notion of “Dialogic Public Listening”</b>  Mikko Hautakangas Maija Gerlander Laura Ahva AND <b>The Role of Listening in Creating and Alleviating the Experience of Ostracism</b> Sanna Ala-Kortesmaa  <i>C/L, C/P, HC, R, Presentation/Paper</i>
2:12 – 2:24 WALKING, while TALKING and LISTENING (12 minutes)				

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FRIDAY ♦ SESSIONS 13 - 15				
	ROOM 3051	ROOM 3081	ROOM 3025	ROOM 3027
<b>SESSION 13</b> 36 minutes 2:24 – 3:00	<b>Ingredients for Evaluative Listening</b> Margarete Imhof Myriam Schlag	<b>Gaining a “Sick Sense”:</b> Learning to Listen to Ourselves and Others in the Chronic Illness Journey Annie Rappeport AND <b>The Art of Availability</b> Benjamin Mathes HC, S/O, R, C/P, TED	<b>High Impact Listening Education at Middle Tennessee State University</b> Janet McCormick HC, S/O, R, C/P, TED	<b>Being Listened to: No Place to Hide, Client Experience of Listening in Psychotherapy</b> Elena Coltea Aneta Tunariu HC, S/O, R, <i>Presentation/Paper</i>
<b>3:00– 3:24 COFFEE BREAK (24 minutes) In honor of ILA Past President Ray McKelvy</b>				
<b>SESSION 14</b> 60 minutes 3:24 – 4:24	<b>Working Groups: Listening in Business, Research, Education, Publications, Spirituality, Healthcare</b> Everyone Welcome	<b>Working Groups: Listening in Business, Research, Education, Publications, Spirituality, Healthcare</b> Everyone Welcome	<b>Working Groups: Listening in Business, Research, Education, Publications, Spirituality, Healthcare</b> Everyone Welcome	<b>Working Groups: Listening in Business, Research, Education, Publications, Spirituality, Healthcare</b> Everyone Welcome
<b>4:24 – 4:30 WALKING while TALKING and LISTENING (6 minutes)</b>				
<b>SESSION 15</b> 60 minutes 4:30 – 5:30	<b>Practicing Listen First Conversations on Polarized Issues</b> Pearce Godwin C/P, <i>Workshop</i>	<b>When you speak, you sing!</b> Jean François Mathieu AND <b>At the Table: Paired Listening Across Time and Place</b> Michael Gingerich Tom Kaden A, <i>Presentation/Discussion</i> C/P, S, S/O, <i>Discussion</i>	<b>The Magic of Listening: Physical, Emotional, Cognitive, and Relational Effects of Listening</b> Sheila Bentley B, HC, S/O, <i>Workshop</i>	<b>So You Want to Teach a Stand Alone Listening Course at Your College/University But You Don’t Know Where to Start?</b> Teri Varner Melissa Beall Graham Bodie Mary Lahman Philip C. Tirpak Debra Worthington E, <i>Discussion</i>
<b>Enjoy a free evening and explore Dublin!</b>				

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## SATURDAY ♦ SESSIONS 16 - 20

<b>IRISH BREAKFAST</b> 90 minutes 8:30 – 10:00	<b>Listening, Eating and Talking for All in The Buttery</b> In honor of ILA Past President Margarete Imhof Guest meal passes can be purchased when registering online			
<b>10:00 – 10:15 WALKING while TALKING and LISTENING (15 minutes)</b> Return to Conference Center and Registration				
<b>Next Year's Convention Location Announcement, Room 3051</b> Anita Dorczak				
	<b>ROOM 3051</b>	<b>ROOM 3081</b>	<b>ROOM 3025</b>	<b>ROOM 3027</b>
<b>SESSION 16</b> 24 minutes 10:30 – 10:54	<b>Irish Harp set up time.</b> Sorry, this room is not available to ILA members until next session.  <b>Enjoy the Listening Lounge/Authors Area in Room 3027</b>	<b>Listening to Help Refugee School Children Succeed</b> Donna Schiess  <i>R., C/P, E, Paper/Presentation</i>	<b>Can You Hear Me Now? Assessing Critical Listening Skills in College Students</b>  Franca Ferrari-Bridgers Rosanne Vogel Sebastian Murolo  <i>E, Paper/Presentation</i>	<b>Listening Lounge:</b> Jetlagged? Rest, relax and listen just for fun! AND  <b>Authors Area:</b> Invite your favorite ILA author for a photo op or book signing
<b>10:54 – 11:00 WALKING, while TALKING and LISTENING 6 minutes)</b>				
<b>SESSION 17</b> 72 minutes 11:00-12:12	<b>Making the Irish Harp: The Four Stages of Listening</b>  Tomás MacUileagóid Aisling Connolly, Harpist  <i>A, S/O, Presentation/Performance</i>	<b>I Know You're Listening, But Not Your Listening!</b>  Michael Z Murphy Daniel (Dan) Corey  <i>S/O, E, Presentation/Discussion</i>	<b>Counsel (Listening Circle) Workshop</b>  Avraham (Avi) Kluger Eran Halevy Nurit Halevy  <i>B, C/P, HC, S/O, R, Workshop</i>	<b>Getting Published: A Facilitated Discussion for Listening Scholars, Educators, Practitioners, and Those In-Between</b> Graham Bodie Margaret Fitch-Hauser Margarete Imhof Debra Worthington  <i>E, B, R, HC, Panel Discussion</i>
<b>12:12 – 12:18 WALKING, while TALKING and LISTENING (6 minutes)</b>				
<b>SESSION 18</b> 42 minutes 12:18 – 1:00	<b>Inspiring a Listening Movement</b>  Helen Meldrum Michael Gingerich Tom Kaden Benjamin Mathes Pearce Godwin	<b>Synthesizing Learning: Making It Stick Before You Leave</b>  Kathy O'Brien	<b>Connecting: International Day of Listening 2018</b>  Jean François Mathieu	<b>Collaborating: Find Your Project Partners 2018</b>  Graham Bodie
<b>SESSION 19</b> 2-5 Hours 1:00-	Afternoon ♦ 1:00- 6:00 <b>Experiential Listening: Putting Listening into Practice</b> Grab lunch with your new project partner, collaborator, colleague or friend and enjoy the city.		2 hours ♦ 1:00-3:30 <b>2018/2019 New Board Lunch and Workshop</b> Board Members please gather on the Lower Concourse	
<b>SESSION 20</b> 4 hours 6:00- 10:00	<b>Cocktail Hour (cash bar) In honor of ILA Past President Margaret Fitch-Hauser</b> <b>Harp Concert, Aisling Connolly Harpist, In honor of ILA Past President Laura Janusik</b> <b>Formal Dinner and Awards Celebration</b> <b>Toast</b>			

Bon Voyage – see you next year in ...

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